

medicare

## Urgent Care Clinic

Care when it's urgent,  
but not an emergency.

8am - 7pm Monday - Friday

9am - 7pm Weekends & Public Holidays

Walk-in appointments available

Shop 127, Lake Haven Shopping Centre

Lake Haven Drive, NSW 2263

Phone: 4393 0033



### Medicare Urgent Care Clinics are suitable for:

People with conditions that ARE NOT immediately life threatening but require acute treatment and cannot be managed in the person's usual general practice service.

People with conditions that ARE life threatening, require hospital admission or require and emergency response should continue to access emergency services or attend the hospital emergency department.

### Examples of conditions that can be treated in UCCs:

- New minor wounds e.g. lacerations, skin tears, tetanus prone wounds, animal bites (not requiring antivenom)
- Minor musculoskeletal injuries including basic fracture management
- Minor burns
- Minor head injury
- Abscess incision and drainage??
- Minor dental (i.e. pain related)
- Foreign bodies in ear, nose or throat
- Minor bleeding e.g. epistaxis
- Acute upper respiratory tract infections
- Minor ear or eye infections
- Urinary tract infections
- Sexually transmitted infections
- Cellulitis/abscesses without sepsis
- Suspected deep vein thrombosis requiring oral treatment, bloods and next day ultrasound
- Management of minor bleeding in first trimester of pregnancy
- Simple catheter insertion or change
- Vomiting and / or diarrhoea requiring short term intravenous fluids

### Examples of conditions that are immediately life threatening and should be directed to emergency services (call 000):

- Chest pain
- Anaphylaxis
- Sepsis
- Acute breathlessness or hypoxia
- Compound or complex fractures
- Major head injuries
- Multiple or significant injury
- Seizures
- Loss of consciousness
- Suspected stroke or TIA
- Severe abdominal pain
- Uncontrollable bleeding
- Sudden, severe headache, paralysis or weakness
- Uncontrolled bleeding
- Sudden confusion, disorientation
- Swallowed foreign object
- Wounds which may require antivenom
- Unstable mental health requiring acute assessment